

Person Specification

Community Based Bereavement Support Worker

Quality	Essential	Desirable
Attainments and previous experience	<p>Experience in working with children and young people</p> <p>Experience in delivering support to vulnerable people</p> <p>A relevant qualification (eg Social Work, Family Therapy, Counselling, Nursing, Teaching)</p>	<p>Post qualifying experience</p> <p>Practical experience in the field of childhood bereavement</p> <p>Experience of working in 5 to 18 educational environments</p> <p>Experience of working in the voluntary sector</p>
Knowledge	<p>An understanding of the wider health, social care and education systems operating at both local and national level</p> <p>Knowledge of safeguarding; minimising the risks of harm to children's welfare</p>	<p>Knowledge of current government safeguarding policies eg Working Together to Safeguard Children - 2018</p> <p>Knowledge of the early help process</p> <p>Knowledge of childhood bereavement counselling theory</p>
Skills and abilities	<p>Proficient in the use of ICT in the work situation</p> <p>Excellent interpersonal skills</p> <p>The ability to work as part of a multidisciplinary team</p> <p>The confidence to work independently, seek solutions and solve problems</p> <p>Good verbal and written communication skills and the ability to maintain accurate records</p> <p>Excellent organisational and planning skills</p>	<p>Ability to apply different techniques to engage with service users</p> <p>Training and presentation skills</p> <p>Skills to support families following sudden or expected death.</p>

	<p>Ability to maintain the highest standards of confidentiality</p> <p>Able to work under pressure, manage time and prioritise to meet commitments</p> <p>Good listening skills</p>	
Disposition	<p>Confident and approachable</p> <p>Trustworthy and conscientious</p> <p>Professional</p> <p>Ability to relate to people of all ages, backgrounds and beliefs</p> <p>Ability to handle sensitive situations empathetically with tact and discretion</p> <p>Emotionally resilient</p>	
Commitment and Flexibility	<p>Car driver – full clean driving licence</p> <p>An open and flexible attitude with a commitment to work as part of a team</p> <p>Flexibility with hours worked to accommodate service user and employer needs</p> <p>A commitment to Guy's Gift vision, mission, values and objectives</p> <p>A commitment to child protection and safeguarding, and the safety and wellbeing of Guy's Gift service users and staff (including volunteer staff)</p> <p>Willingness to undertake any training deemed necessary to improving service delivery and for personal development</p>	